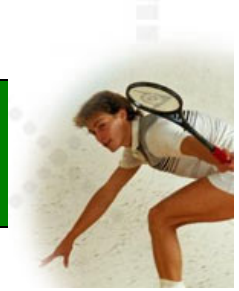




## GOODLIFE QUEENSVIEW SQUASH POLICIES & MEMBERS ETIQUETTE



- **Club Entry Requirements**

It is GoodLife policy to require all members to show their card when entering the club. If you do not have your membership card, you will be asked to show some photo ID. Scanning assists the club to gather statistics on club usage & provides a record of who is in the club in case of an emergency.

Please note also, if you are playing a guest, the member is responsible for their guests behavior. Please ensure that they show ID & sign in on the guest registration form before entering the club.

- **GUEST POLICY FOR SQUASH:**

Any member (with a squash court booking account) can book a guest in to play squash on line here at the club during non-peak playing hours (times designated in black). GoodLife members may book a guest in to play during peak playing hours (times designated in red) once per month. The member must contact the squash pro, Heather Wallace, who will then book the court. The guest's name & telephone numbers must be provided to book the court.

- **JUNIORS:**

A member may play with their child during non-peak playing hours (times designated in black), as long as the child is enrolled in the GoodLife Queensview junior program. A child of 12 years & older can be added to his or her parent's membership & then can play with the parent at any time. If you would like to play with your child enrolled in the junior program, please notify Heather so that she can add you to the Parent/Junior List.

- **NEW ONLINE BOOKING ACCOUNTS:**

To receive an online squash booking account, please e-mail:  
[ottawaqueensview@goodlifefitness.com](mailto:ottawaqueensview@goodlifefitness.com)

Please provide your name, telephone number, membership number & an e-mail address.

- **ON COURT CLOTHING & SHOES:**

Proper recognized squash attire is required on court at all times. Management reserves the right to determine what is acceptable court attire. Shirts must be worn at all times. **Only gum rubber soled shoes or soles designated as non-marking and which are not outdoor shoes, are permitted on the courts. This is in the interests of safety for players & the integrity of the squash court floors. Marking shoes or outdoor shoes leave dirt & black residues on the floors which makes them slippery therefore dangerous & shortens the life of the floor.**

Management reserves the right to determine what are acceptable shoes & can ask players wearing non-acceptable shoes to leave the court.

- **EYE GUARD POLICY**

The wearing of eye guards is mandatory for junior players under 19 years of age (18 years & younger). The wearing of eye guards is highly recommended for adult players in singles. The wearing of eye guards is mandatory for all players, both junior & adult, in doubles squash. **Failure to wear eye guards in doubles will result in players having to vacate the court & stop playing.**

- **BEHAVIOUR:**

The only object allowed to rebound off the back wall is the BALL. Any player rebounding off the back wall with their BODY will not be able to continue playing squash here at the club. Obscene language is also not acceptable.

- **COURT RESERVATIONS:**

No double bookings (back to back) are allowed in peak playing hours (times designated in red). Each booking must have two member (with court booking privileges) names to secure court booking. If you have a court booked & cannot use it, please cancel the court so that other members may book & use it. Members who do not cancel their court booking & who is a “no show” for that booking may have their online booking account suspended. Wait until it becomes your time slot before asking players to vacate the court. When it becomes your time slot, knock on the back wall with your racquet to notify players already on court that their time slot is over.

**PLEASE BE CONSIDERATE OF YOUR FELLOW MEMBERS. THANK YOU FOR YOUR COOPERATION.**

For other **Frequently Asked Question's**, please go to our squash website:

[http://qvsquash.goodlifefitness.com/booking\\_faq.html](http://qvsquash.goodlifefitness.com/booking_faq.html)